

Empirical Marine and Trading Pte. Limited · UEN 202418701E

7 Fourth Lok Yang Road, Singapore 629704
info@empiricalmarine.com · +65 8162 1037 · www.shiplet.sg

Customs inspection

Applies to	Air, sea FCL and sea LCL
Version	1.0
Issued	September 2026

REGISTERED DECLARING AGENT WITH SINGAPORE CUSTOMS

Not every shipment is inspected, but any shipment can be, in China, in Singapore or at a port along the way. This notice sets out who pays, what we are and are not responsible for, and what we do while your goods are held.

In this notice, “**Shiplet**”, “**we**” and “**us**” mean Empirical Marine and Trading Pte. Limited, trading as Shiplet®. “**You**” means the customer on the booking, including the shipper, the consignee and anyone who owns or is entitled to the goods. “**Authority**” means Singapore Customs, the Immigration & Checkpoints Authority, China Customs or any other government body in a country of origin, transit or destination.

- Inspection charges are payable by you.** Every charge arising from an Authority inspecting, examining, scanning or detaining your goods is for your account: inspection and examination fees, haulage to and from the inspection station, unstuffing and restuffing, handling, storage, demurrage and detention, and further clearance work. These charges are not included in any quotation. Where they must be paid to release the goods, we pay them on your behalf and pass them on at cost.
- Delay and disruption.** We are not liable for any delay, missed departure or delivery date, additional cost, loss or disruption caused by an inspection, examination, detention or other action of an Authority, except to the extent that it is caused by our own negligence. The transit times we quote do not allow for inspections.
- Goods opened, sampled or seized.** An Authority may open and repack cartons, take samples, or detain, seize, forfeit or destroy goods. We are not responsible for loss or damage caused by these actions, and any charges incurred remain payable.
- Misdeclarations and missing documents.** If an Authority finds a discrepancy, a misdeclaration, inaccurate information, incomplete documents, or goods that are prohibited, restricted or need a permit or licence you have not provided, every resulting penalty, fine, duty, GST, tax, charge and cost is yours, including the cost of storing, returning or destroying the goods. Goods held for a regulatory reason stay held until the paperwork is right.
- Accurate information is your responsibility.** You must give us complete, accurate and truthful particulars of your goods (description, quantity, value and any permit or licence they need), with supporting documents such as the commercial invoice and packing list. As your declaring agent we lodge permits on those particulars and rely on them. You will reimburse and indemnify us for any cost, penalty or expense we incur because information was inaccurate or incomplete, or because a customs or regulatory requirement was not met.
- Shared containers (sea LCL).** LCL cargo travels in a container shared with other customers’ goods. If an Authority inspects or holds that container, your goods may be delayed with it even when they are not the reason for the inspection, and clause 2 applies. If the inspection or hold arises from your goods or your documents, you bear the cost of examining the whole container and indemnify us against claims by other customers whose goods are delayed as a result.
- What we will do.** When we are notified that your shipment has been selected, we will tell you promptly (normally the same day), handle the documentation as your declaring agent, give you a realistic release estimate and keep you updated as information comes in. The timing, method and outcome of any inspection are decided by the Authority and are outside our control.
- Our trading conditions.** This notice forms part of, and is read with, our Standard Trading Conditions, which govern every booking. If the two conflict, the Standard Trading Conditions prevail. Nothing in this notice excludes or limits any liability that cannot lawfully be excluded or limited.

ISSUED BY

